









Administrative Excellence High-Quality Patient Care



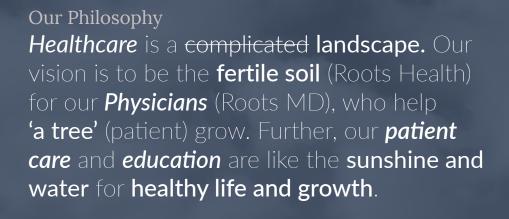


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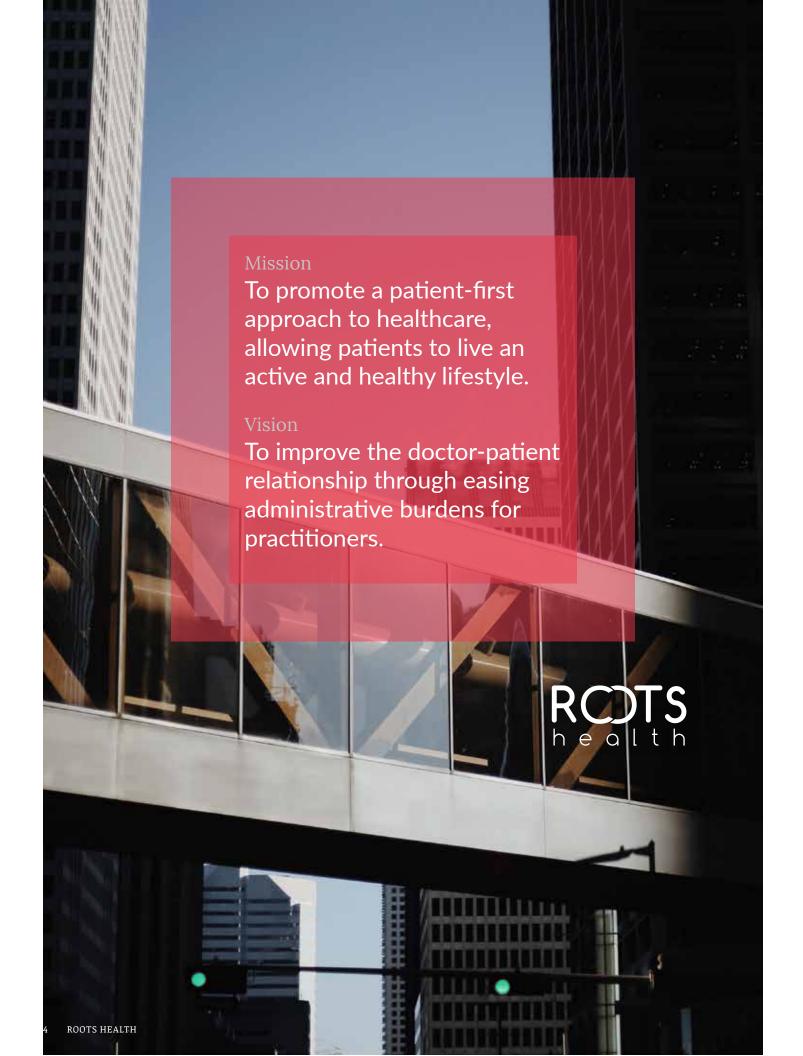
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Roots Health's Approach: Easing The Administrative Burden So Practitioners Can Get Back To Patient Care

At Roots Health, we believe engaged and attentive primary care physicians are the heart of exceptional patient care and the key to reversing the troubling trends that plague the health care industry. In today's medical practices, however, independent physicians are required to juggle the growing complexities of clinic operations, health insurance, HIPAA, and more. All this leaves little time to attend to patients' needs.

Roots Health is a primary care management company, providing expert administrative services to Family Medicine, Pediatrics, OB/GYN and other medical sub-specialties with the mission of empowering client clinics to improve patients' lives. As a physician-owned entity, Roots Health is uniquely qualified to handle back office operations for private medical practices. As a result, Roots Health relieves doctors from the pains of running a business and helps them recover time for their real calling: patient care and medical education

1. Our Physicians Have More Time With Patients

Administrative tasks, like electronic documentation and billing, cut into the time physicians could be spending on direct patient care. Roots Health has extensive experience building seamless and efficient working environments for our physicians and their supporting staffs, so our doctors can maximize their time with patients.

2. Our Physicians Gain Financial Independence

Smaller, independent medical practices often face cash flow challenges, leaving minimal funds to reinvest in equipment or technology. Roots Health consolidates and conducts all billing for its doctors, so cash flow is more predictable. Additionally, we provide pathways to financial independence through generous compensation, while also providing technical support for our practitioners through a surplus of offerings that could include X-ray imaging on-site and the ability to have prescriptions filled through our in-house pharmacy.

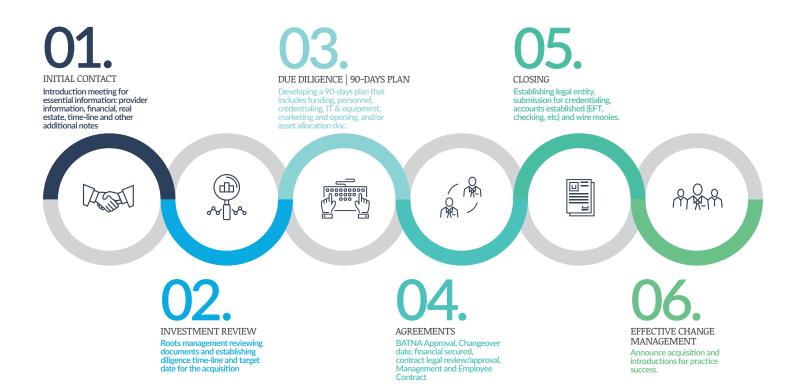
3. Roots Health Handles The Hiring

In a region known for its superior medical center and re-known practitioners, recruiting and retaining qualified nurses and administrative staff members can be challenging, but Roots Health is committed to attracting and retaining the best talent available. Each of our various practices are overseen by physicians, run by nurse practitioners and are fully staffed with a knowledgeable and caring team of healthcare professionals. Roots Health centers can be staffed 12 hours a day, six days a week ensuring the local community has access to healthcare when they need it.

4. Roots Eliminates Physician Burnout

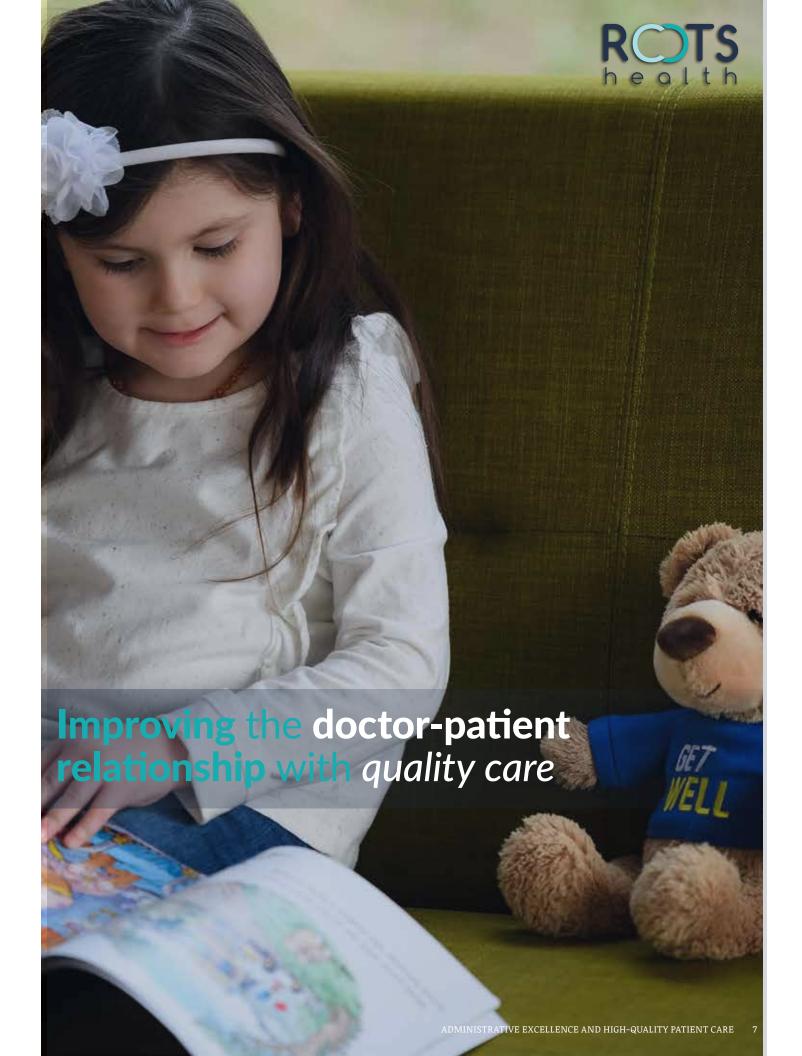
With the overwhelming demands of both patient care and business operations, many physicians often face burnout. Because of this, Roots Health integrated a primary care model, which supports the primary care needs of our community and allows our physicians and medical staff to be attentive and not feel overburdened by administrative duties. By putting our doctors first, we enable our physicians to put patients first, and minimize fatigue and burnout.

THE PATHWAY TO ROOTS MD: 6 Steps for Partnering with Roots Health.



ROOTS HEALTH SERVICES







Acquisitions and Smooth Transitions

Roots Health invests in primary care practices that are operating at or near profitability with an existing patient population. We look to capitalize on geographical relationships.

Acquisitions and investments are a major component of our business strategy and we go to great lengths to ensure that the individuals and clinics that we choose as partners are not only a fit for Roots Health, but also a fit for our patients.

To ensure a successful investment, we have a range of criteria that is considered for investment. These may include, but are not limited to the type of medical practice, patient panel size, geographic location and physician retention. This strategy allows us to invest in primary care clinics that we are confident Roots Health can add value to.

After we have determined that an existing clinic is a fit for Roots Health, we move swiftly to the acquisition process. Our process is broken into four primary phases.

1. Acquisition Pipeline

During this process we use multi-media marketing products that allow us to educate the market of Roots Health presence and activity in the community in a manner that allows us to develop potential partnerships. We also take this opportunity to network with various physicians as well as establish growth objectives for this particular acquisition.

2. Due Diligence

This process begins with initial contact to a potential clinic and ends with our final investment recommendation. The diligence process allows us the opportunity to make thoughtful and calculated investment decisions that include planning, contract development, target dates and target price. In this process we also create a quicker and more effective transition process for all involved.

3. Planning Process

During the planning process, our team builds a 90-day plan that goes into greater detail regarding all components of the business. This includes: funding, personnel, credentialing, IT/ equipment, marketing and opening, renovations, asset

allocations and contract development. Once the contract is signed, our team moves ahead with the closing process.

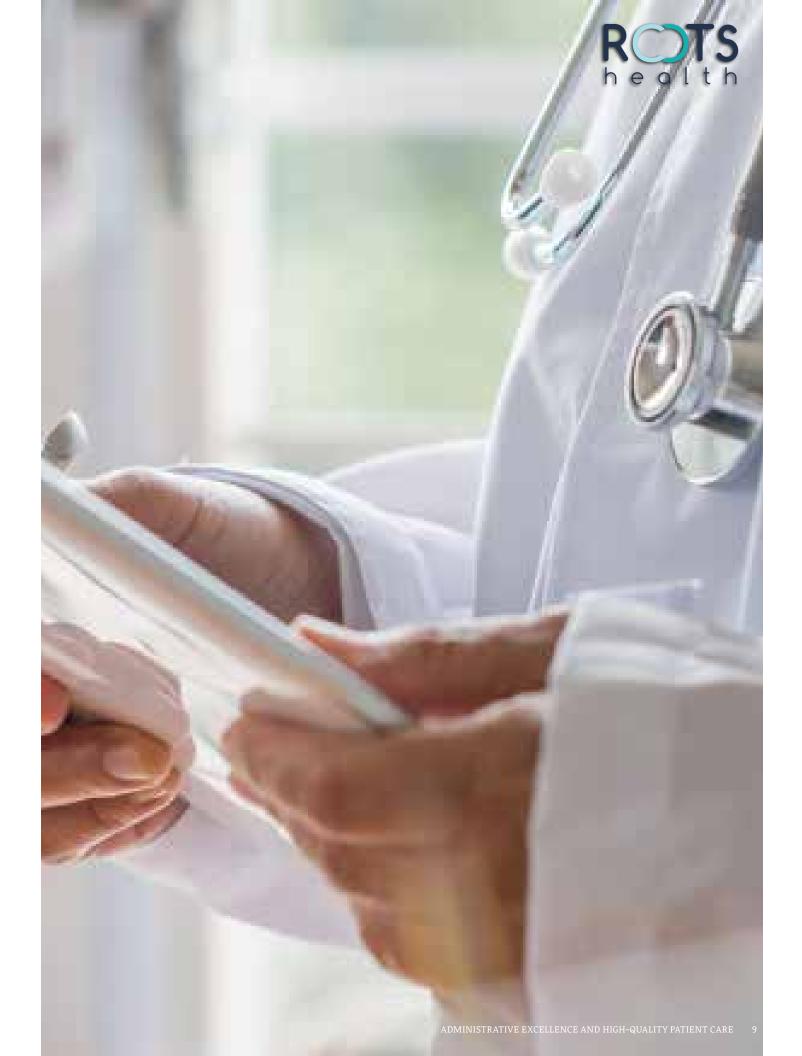
4. Transition Process

The final step in our process is the transition process. This phase ensures that each acquisition and partnership is complete within the set 90-day time-line so that management can be shifted and all operations are up to Roots Health standards. During this process we announce our acquisition, sign new employee contracts, execute training and allow for feedback.

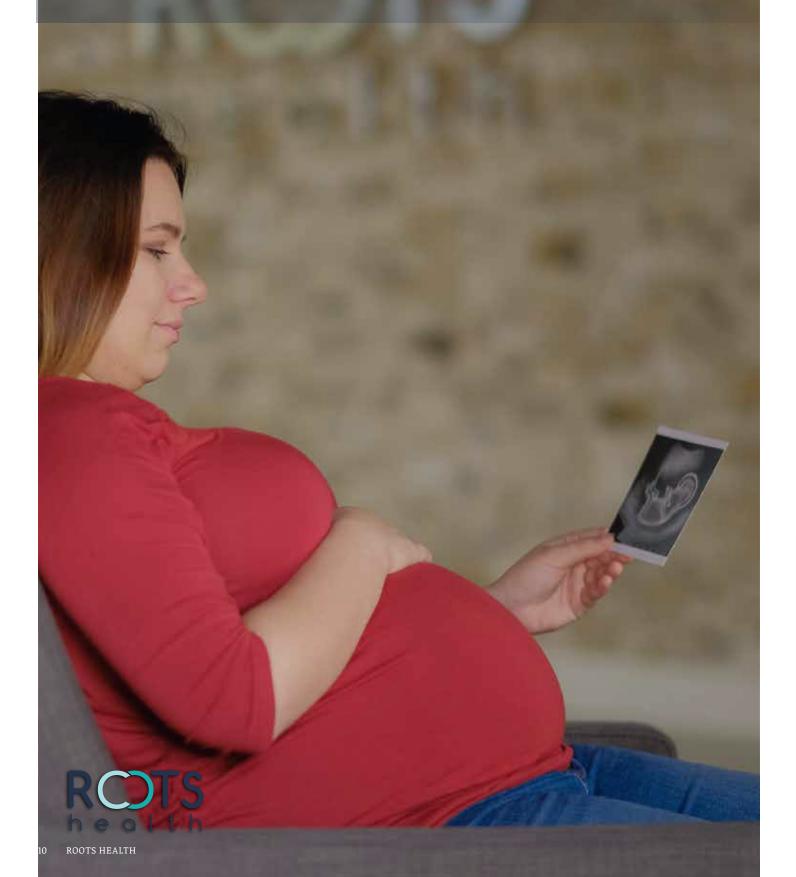
Our successful business strategy is unique to Roots Health and allows us to be fully informed on each clinic before we decide to move forward with an acquisition. Our patients are the core of our business and every move forward must be done with their care in mind. We pride ourselves on our ability to create lasting and helpful investments and we are diligent in our choices so that Roots Health continues to make positive changes in every community that we invest in.

Roots MD is a physician-owned entity and majority shareholder in all Roots Health clinics.

We relieve Medical Practices of running a business while providing pathways to financial freedom through acquisition and effective management.



Resources and tools physicians need to focus on patient satisfaction





Performance Excellence leads to High-Quality Patient Care

Part of Roots Health's commitment to its practitioners and staff members is its tradition of transparency and engagement. All Roots Health employees, from the front line to the executive level, remain actively engaged in quality improvements. We work collaboratively to support and enhance the doctor-patient relationship by continuously monitoring and identifying opportunities for improvement.

In order for our patients to receive high-quality care, there must first be high-quality processes in place. These processes enable our physicians and supporting staff members to focus on the patient and their care. Roots Health is able to identify the key drivers that impact the performance and progress of our partners' practices. Our strategic processes reduce costs, improve the quality of patients' experience and care and manage risk.

Roots Health's strategy includes four major components:

1. Customer and Patient Satisfaction

Patient satisfaction is of up-most importance. Our goal is to alleviate physicians' stress of the business side of healthcare, so that they are motivated to give their patients high-quality care.

Our primary care delivery-model enables our providers to be attentive, listen to the patient and empathize with their needs.

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2. Employee Involvement

Transparency is key and receiving honest feedback from employees is encouraged as it aids in implementing improvement opportunities

3. Managerial Leadership

At all levels of the organization, we share the same focus -- quality of patient care. Leaders are able to engage each employee to accomplish our shared objectives

4. Process Improvement and Control

We continuously monitor, identify and analyze areas of improvement for optimization and increased customer satisfaction.

This strategic recipe provides our partners with the ability to positively transform their processes and performance and it empowers employees to promote continuous, sustained and long-term improvement in quality of care and productivity.

With our proven methods, employees are able to identify and prioritize improvement opportunities to further strengthen the practices' processes. The efficiency and stability of our sound strategy eliminates employees' fear of change as they are accustomed to actively seeking to improve the work environment and processes in place. We focus on a form of collaboration where everyone starts on the same footing, which provides our staff members with access to the same data. We believe that one of the most important things that we can do is to agree on what quality, efficiency and patient satisfaction metrics we will jointly prioritize and track.

At Roots Health, we value honest feedback and input from our employees. We foster a culture of transparency that allows our patients and providers to overcome barriers in administrative, clinical and patient satisfaction. Transparency has a significant impact on the success and advancement of our partners, which is why all levels of the organization have full transparency into how their performance is being measured. As a result, physicians and clinicians are more engaged in the patient experience as a measure of quality. Thus, they are able to clearly see the benefits of their efforts with patients.



Establishing a Culture of Difference Makers

At Roots Health, we believe there has never been a more ideal time to be employed in the healthcare universe. We strive to not only assemble, but empower, a community of fearless leaders who share our passion of making a difference in our patients' lives. Employing and partnering with the best and brightest minds in healthcare is a part of our DNA.

Our human resources department knows the vital importance of positive team dynamics in the workplace. We foster an environment that is collaborative, committed and compassionate. Creating a high-performance work culture in each of our clinics is critical when offering first-class patient care and advancing our success.

Our company culture is a game changer in the world of HR. What sets Roots Health apart, is our emphasis on taking care of both

Our primary focus is to empower our physicians and providers with the resources and tools they need to concentrate on quality patient care.



our employees and patients. Exceeding expectations and hitting benchmarks do not go unnoticed at Roots Health. We greatly appreciate our employees and aim to express our gratitude to each and every member of our staff.

It's no secret that juggling the pressure of everyday life and work can be difficult. At Roots Health, we aspire to alleviate the stress of our employees and shape an environment of motivation and support. We offer work-life balance, so our staff is able to put their best foot forward and provide our patients with the quality of care they deserve.

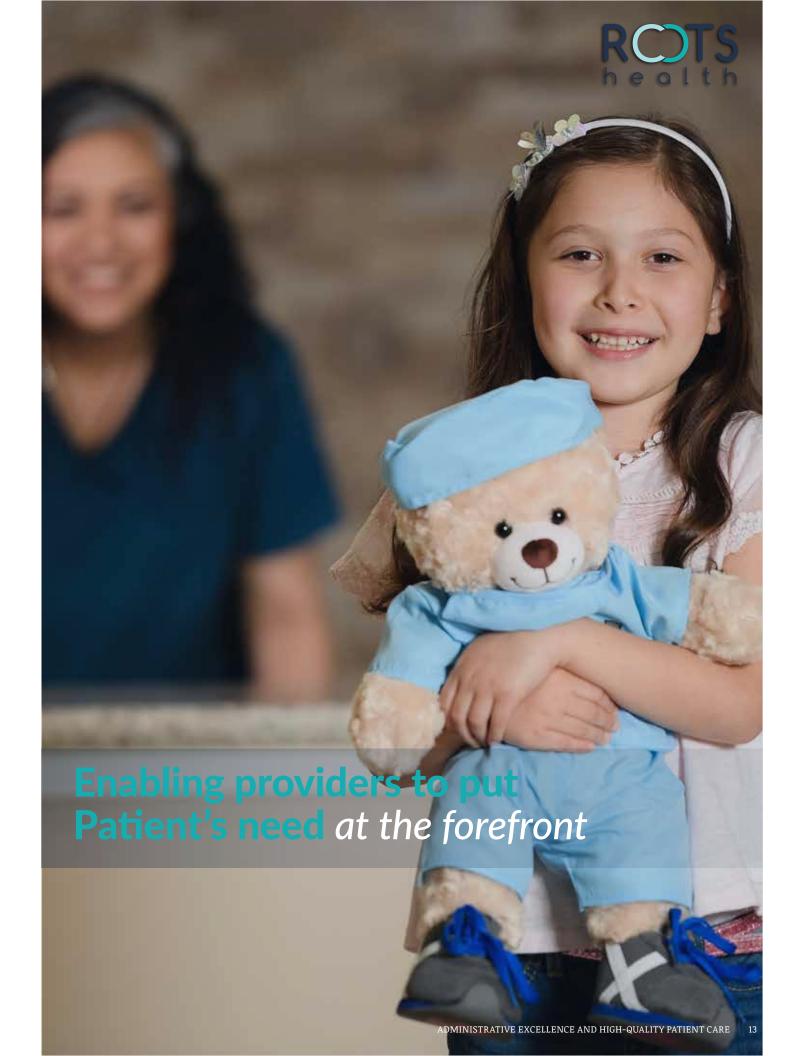
In addition to work-life balance, we promote extensive on-thejob training. This ensures Roots Health employees are given the opportunity to grow and feel confident in their position, which in turn leads to higher patient satisfaction.

Here are some of the additional services we provide to our employees:

- Access to best practices talent management solutions
- HR compliance auditing and monitoring
- Streamlined HR technology solutions
- Streamlined HR policies & procedures
- Training & development
- Performance management

Our primary focus at Roots Health is to empower our physicians and providers by providing them with the resources and tools they need to concentrate on quality patient care Creating a seamless working environment for all of our physicians and supporting staff is at the top of our list. We encourage those who share our mission to build a better community for improved health outcomes to join us and help Roots Health leave our mark on the healthcare universe.

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The Syal's vision of Health and Education

Roots Health, founded by Dr. Ashu Syal and her husband, Ravinder Syal, was formed with the vision of fundamentally changing how primary care is delivered to the communities we serve. Our exceptional patient care is a direct reflection of our founders' experiences in the health care system and their belief that reducing costs and increasing access to health care will directly benefit patients. A strong emphasis on childhood development and the education of both parents and children gives our patients the knowledge they need to make positive, healthy choices.

Dr. Syal has extensive medical experience and enjoys dedicating her time to teaching children who show an interest in health and science. As the Roots Health network continues to grow, it is Dr Syal's passion to continue working with families in order to continue our mission of health education.

Dr. Syal, MD, FAAP, is a board – certified pediatrician and medical director of NAG Clinics, who serves the Pasadena and Texas City, Texas communities. With more than 20 years of experience in roles ranging from chairperson at the Department of Pediatrics at Bayshore Medical

Center to an associate professor at University of Texas Medical Branch at Galveston, Dr. Syal has used her career knowledge to help transform patients' lives and the medical practices in which she has worked.

Most recently, Dr. Syal transformed NAG clinics into a state-of-theart medical practice that offers comprehensive urgent care, pediatric care and after-hours care. In addition to medical offerings, Dr. Syal and her staff provide children and their families with an exceptional level of compassion and knowledge in order for their patients to make a full recovery.

Under the leadership of Dr. Syal, NAG Clinics helps to foster a welcoming and nurturing environment that is full of compassion, education and excellent care. Recently, NAG Clinics has added nutritional and mental care counseling for the Texas City and Pasadena community in Texas.

CORPORATE MILESTONE





INDUSTRY:

- Primary Care
- Medical Billing



MEDICAL SPECIALTIES:

- Pediatrics
- ✓ Fediatrics✓ Family Medicine
- Dental Care
- Mental Health
- Nutritional Health



MEDICAL PRACTICES IN TEXAS:

- Pasadena
- La Porte
 - Corpus Christi
- Texas City



FINANCIALS:



REVENUE &PROFIT

The Syal Family believes that engaged and attentive primary care physicians are the heart of exceptional patient care and the key to reversing the troubling trends that plague the health care industry. With the mission of empowering medical practices, they jumped into medical acquisitions. In this manner, the Syal Family become proud owners of Fairmont Pediatrics in Pasadena, Texas. And not much longer after, a second location was opened to the public in La Porte, Texas.

Later on, Roots Health Management was

established to best serve all acquired practices and partnerships from Dickson to Corpus Christi. Roots Health's extensive experience builds seamless and efficient working environments for physicians and their supporting staffs, so they can maximize their time with patients providing expert administrative services to Family Medicine, Pediatrics, OB/GYN, Dental and other primary care physicians with the mission of improving patients' lives.

